Call us. We're here for your healthcare needs.

Dear Laura,

We are still here for you amidst COVID-19. Coastal is providing patient care in new and different ways to ensure that we are meeting your needs during this pandemic.

Your safety and that of our care teams is our most important priority. To keep everyone safe, all of our offices are providing care to you through video (telemedicine) visits or by phone. The complete team of healthcare professionals you’ve come to rely on is still available to you. This includes our physicians, advanced practitioners, medical assistants, care managers, pharmacists and social workers.

Please call your Coastal clinician or message us on the portal for routine care, such as annual visits and regular follow-up appointments, as well as to request same day sick appointments, behavioral health services and COVID-19 testing.

See below to learn more!

Coastal is here for you throughout the COVID-19 pandemic:

Telemedicine Visits

Telemedicine (video) or phone (audio) visits are a safe, convenient and effective way for us to stay connected and for you to continue to receive routine care. Telemedicine is easy to use, and our practices plan to continue this service after the coronavirus pandemic. Learn more about telemedicine here.

If you have an upcoming appointment, our office staff will call you to help you get set up for a telemedicine visit. To request a telemedicine visit, please call your Coastal clinician.

In-person Visits

For your safety and the safety of others, in-person visits are available by appointment only. Always call your clinician first for an appointment. Your Coastal clinician will decide with you if you need to be seen for an in-person appointment and schedule that visit for you.

COVID-19 Testing
Testing has greatly expanded in Rhode Island through recent efforts by the Department of Health, the National Guard and CVS Health. Testing is recommended only for people who are experiencing symptoms of the coronavirus. If you have fever, cough, sore throat, body aches, shortness of breath or loss of sense of smell, please call your Coastal clinician who will coordinate testing for you.

To help slow the spread of coronavirus, the CDC also recommends that the general public wear a cloth face covering. Learn more here.

**Behavioral Health Services**

We understand that the effects of the COVID-19 crisis go beyond physical ailments. You or your family members may feel alone, scared or overwhelmed. Coastal’s behavioral health team stands ready to address your stress, fear and the behavioral health circumstances that we know will increase during this extremely challenging time. If you want the help of our behavioral health team please call your Coastal clinician. You can also click here to view available community resources if you need assistance during the COVID-19 pandemic.

**Laboratory & Imaging Services**

Our Imaging Center and select laboratory locations are available for patients who need lab and imaging services. Hours are subject to change. To protect yourself and others, please do not visit our laboratories or Imaging Center if you are feeling sick.

As always, please call us or message us on the portal if you have questions or concerns. Our offices remain available to care for you.

Thank you for trusting us with your healthcare.

Sincerely,

Your Coastal Medical Care Team

*Please do not reply to this email. Your message will not be received because replies to this email are directed to an unmonitored email box. For timely answers please contact your Coastal Medical Office directly.*

Coastal Medical Resources

Patient Portal | Coastal365 | Laboratory | Imaging | Request Appointment Online | Pay Online

Social Media Links: Facebook, Twitter, LinkedIn, Instagram, YouTube