



# COASTAL MEDICAL



Scheduling



Messaging



Refills



Lab Results



Billing  
Statements



Summaries  
& Referrals



Mobile  
Access

## Coastal Medical's Patient Portal is

**fast**  
**simple**  
**secure**  
& available  
24/7

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Request an appointment  
Message your practice  
Request prescription refills  
View lab results  
Request a referral



[portal@coastalmedical.com](mailto:portal@coastalmedical.com)

866-779-3655

[coastalmedical.com/patient-portal](http://coastalmedical.com/patient-portal)

# Things to remember...

## ... When You Sign Up or Reset Your Password

You will need to log in to your Portal account **within 48 hours** of:

- Creating a Portal account
- Resetting a Portal password

*If you do not log in during this time frame you will be locked out of your account.*

## ... If You Have a Smartphone or Tablet

Access all of your favorite Portal features in the palm of your hand by following these steps:

1. Download the **healow app** from Google Play or the App Store.
2. Enter Coastal Medical's designated practice code:

**DCIBAA**

3. Log on with your existing Portal username and password.
4. Create a 4-digit PIN code or set up fingerprint identification.
5. Enjoy the convenience of the Portal at home and on the go!

**Fast. Simple. Secure.**